



Job Title: Housekeeper

Job Overview:

We are seeking a dedicated and detail-oriented individual to join our team as a Housekeeper. As a vital member of our housekeeping staff, you will play a key role in maintaining cleanliness and orderliness throughout our winery. The ideal candidate takes pride in their work, exhibits a strong work ethic, and understands the importance of creating a clean and welcoming environment for our guests.

Responsibilities:

Room Cleaning and Maintenance:

- Clean and maintain guest rooms, ensuring they meet the established cleanliness and hygiene standards.
- Change bed linens, replace towels, and replenish guest amenities.

Common Area Cleaning:

- Clean and sanitize common areas, including hallways, elevators, and public restrooms.
- Vacuum, sweep, and mop floors in common spaces.

Attention to Detail:

- Pay close attention to detail when cleaning, ensuring no areas are overlooked.
- Report any maintenance issues or items in need of repair to the appropriate department.

Laundry Management:

- Collect, sort, and launder linens and towels in accordance with winery standards.
- Ensure proper storage and organization of clean linens.

Guest Interaction:

- Maintain a friendly and professional demeanor when interacting with guests.
- Fulfill guest requests for additional amenities promptly and courteously.

Adherence to Procedures:

- Follow established cleaning procedures and guidelines to maintain consistency.
- Adhere to health and safety protocols to create a clean and safe environment for guests and staff.

Collaboration with Team:



- Work collaboratively with other housekeeping team members to ensure efficient and thorough cleaning of all areas.
- Communicate effectively with the front desk and other staff to coordinate room turnovers and special requests.

Qualifications:

- Previous experience in housekeeping or a related field is preferred.
- Ability to work independently and as part of a team.
- Physical stamina and ability to perform repetitive tasks, including lifting and bending.
- Strong attention to detail and organizational skills.
- Excellent time management skills to ensure tasks are completed efficiently.
- Understanding of proper cleaning techniques and use of cleaning equipment.
- Flexibility to work weekends and holidays as required.

This Housekeeper position offers an opportunity to contribute to the overall guest experience by maintaining a clean and inviting atmosphere. If you take pride in your work, have a keen eye for detail, and are committed to delivering exceptional service, we invite you to apply for this important role in our winery team.

[About Burrowing Owl Vineyards Ltd.](#)

We strive to provide a warm and welcoming employment experience for all staff. We believe in work-life balance and ensuring staff have the training, support, and opportunities for growth to reach their full potential. Burrowing Owl Vineyards is owned and operated by the Wyse family, and we operate based on the following:

Our Mission Statement

To create premium quality wine and hospitality experiences that enhance social connections for our customers and co-workers alike while caring for the environment, its inhabitants, and our surrounding ecosystems.

Our Core Values

- We care deeply about creating the finest quality products and services we can.
- We monitor the environmental impact of our actions and strive to reduce our footprint daily.
- We enjoy contributing to our guests' and co-workers' life experiences and aim to enhance their social connections.
- We have fun and look forward to going to work each day.
- We believe in and actualize the family values of kindness, honesty, mutual respect, responsibility, accountability, compassion, and flexibility.



- We are passionate about building and sustaining an inclusive and equitable environment for all customers and employees.
- We are resourceful, curious, and hardworking team players.

Employment benefits for staff in all departments

- Competitive wages with gratuities in some departments
- Staff discounts in the Wine Shop, Sonora Room and Guest House
- Annual and seasonal employee social functions
- End-of-season wine bonus
- Excellent work environment
- Employee housing is available for some roles

Burrowing Owl Vineyards Ltd. is an equal opportunity employer and ensures Diversity, Equity, and Inclusion in our hiring practices.

To apply for this position, please email your resume to: [**employment@burrowingowlwine.ca**](mailto:employment@burrowingowlwine.ca)

Ph: 1-877-498-0620 (long distance) or 250-498-0620 (local)

Burrowing Owl Vineyards Ltd.
500 Burrowing Owl Place
Oliver BC V0H1T1

www.burrowingowlwine.ca