March 27, 2020

Dear Valued Customer,

During this challenging period, we are grateful for the onset of spring, which allows us to enjoy long walks, garden clean-up, outdoor exercise and increasingly warm sunsets to help fill the days of isolation. Technology is keeping us informed, involved and connected whether at home or at the office. Our common values are more evident than ever as we work together to support one another. We trust that you too are finding time to engage in some gratifying endeavours or to catch up, maintain and rekindle relationships.

We want to reaffirm our commitment to you and to those who help us provide the products and services that you enjoy. Midge and Jim Wyse started planting Burrowing Owl 27 years ago with a vision to produce the best wines these vineyards could produce. That commitment has not changed; they continue to be involved in the decision-making and spend considerable time welcoming guests and engaging with staff while my sister Kerri and I manage the operations. It's truly a labour of love for all of us.

While we are very much a hands-on family business, we consider every member of our staff as an extension of our family. The length of service and commitment of our employees speaks volumes about their dedication. Throughout the challenges of the current health crisis, our staff has invested fully in ensuring a safe and healthy environment for all. Our winemaking team continues to work safely and diligently to produce quality wines to the very same high standard as always. The vineyard team has been hard at work pruning and preparing for the new growth.

Although the Guest House and Restaurant are currently closed, we hope that conditions will improve enough that we can welcome you again soon. We have increased available wine and merchandise to our online store and hope you enjoy the new vintages that we will be releasing throughout the year. We wish you all the best and thank you for continued interest and support.

Regards,

Chris Wyse, President
Burrowing Owl Estate Winery